HIE Transition Talking Points

Our HIE services transtion to CliniSync December 31, 2023.



Scenario 1 – you're networking and someone mentions they thought THC was going away

Strategic Shift for Greater Impact:

- THC has strategically discontinued its Health Information Exchange (HIE) services, aligning with a nationwide trend of consolidating HIEs to maximize efficiency and resource allocation.
- This move allows us to refocus our efforts on initiatives that promise more substantial value to our community.
- By discontinuing HIE services, we're reallocating resources where they are most needed and stay at the forefront of innovative healthcare solutions.

Doubling Down on Healthcare Improvement:

- Discontinuing HIE services doesn't mean stepping back; it's a bold step forward.
- We are doubling down on what truly matters – healthcare improvement.
- We are intensifying our commitment to lead community health needs assessments, expand and diversify the healthcare workforce, support innovations in care, and coordinate regional disaster preparedness and response.

Learn more

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513-469-7222

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Scenario 2 – Someone emails and wants to know where their lab results are (or any HIE info)

Thank you for reaching out. We've discontinued our HIE services to CliniSync effective December 31, 2023. Clinisync is now serving as the HIE for our region. We encourage you to contact Phil Ennen at CliniSync with your questions: pennen@ohiponline.org and/or your medical records department. If there is a question you feel The Health Collaborative can answer, you can email us at info@healthcollab.org

Learn more

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