CONDUENT

Get More from Your Payment Recovery Efforts

Healthcare payers must keep a laser focus on spend while recovering as much money as possible from inefficient or poorly coordinated processes. But how do you make it happen with minimal impact to daily operations and maximum impact on your bottom line?



1

Start with the facts

$25M The amount of annual credit balances a large health system can generate.

80% Share of pharmacy compliance audits that could uncover a potential recovery

80% Share of dollars paid on recovered cases that health plans could recover from subrogation efforts

< 5% Members who should be targeted with COB questionnaires



2

Know where to look

→ Credit Balance Services

Enhance provider relationships by leveraging your providers' preferred audit team

→ Pharmacy Audit Services

Convert pharmacy compliance audits into savings

→ Subrogation

Employ time-tested algorithms and industry expertise to optimize recoveries

→ Coordination of Benefits

Leverage multiple data sources and sophisticated data mining techniques to identify other coverage sources

3

Add up the savings

At Conduent, we're saving our payer clients millions of dollars annually — and you can do it too.

150,000+
Annual credit balance audits
We investigate onsite at 1,500+ provider offices nationwide

1.8M
Scripts audited annually
We help plans recover $50M+ annually through pharma audits

100%
Expected subrogation recoveries for the majority of cases
Count on our deep experience & flexible, personalized support

$5M
Supplemental COB savings
We helped one plan maximize its COB Smart membership, unlocking more savings

4

Choose an experienced partner

Conduent's advanced data analytics, predictive modeling, recovery expertise and proven processes have made us a leader in recovery services. With over 34 years of experience in healthcare recovery, we can help your organization uncover more value.



Contact us today to learn more →

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