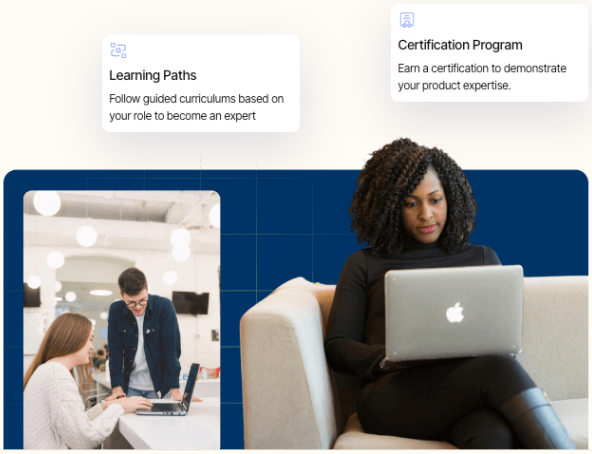
SKILLJAR FOR SOFTWARE

Train customers on their time, so they don't have to ask for yours

Lean on an Academy that arms customers with answers, driving adoption and cementing loyalty.

Request demo Take product tour



THE EXTERNAL LMS THAT POWERS

AUTODESK asana LinkedIn Outreach INTERCOM zendesk CISCO DocuSi

Is your approach to customer and user training keeping up?

Without Skilljar

- Hire more CSMs, yet customer onboarding remains inconsistent.
- Juggle training materials that are scattered across too many places.
- Struggle to keep training content in sync with new releases and updates.
- Rely heavily on in-product tool tips focusing only on siloed features and navigation.
- Be seen as a nice-to-have due to a disconnect between training and adoption, satisfaction, retention, and expansion.

With Skilljar

- Enjoy streamlined, on-demand onboarding that hits the mark every time.
- Centralize your training content in a branded, structured learning environment.
- Effortlessly update all your educational content in one place, keeping pace with your product.
- Move beyond siloed tool tips to comprehensive learning that builds confidence, trust, and loyalty.
- Push learning data into Salesforce to showcase impact on support ticket volume, retention, and NPS.

+15%
Higher renewal rates for certified customers

+73%
More likely to renew trained customers

+10%
Incremental expansion on customer accounts

qualtrics. tableau zendesk

In an ideal world, intuition alone guides your customers.

That world's a myth. Your customers crave a deeper understanding that tooltips and help center articles alone cannot deliver.

Learning Paths

Deliver custom paths and courses that cater to each user's role or subscription. Detailed analytics provide a view into what is and isn't landing.

Certificates & Certifications

Elevate learner achievement with LinkedIn-ready certificates. It's not just a win for them—it's also a spotlight on your brand.

Instructor-Led Training

Jump into live training sessions with ease. Skilljar's seamless Zoom and WebEx integrations mean registrations and calendar syncing are no longer a worry.

Monetized Trainings

Monetize effortlessly with flexible pricing options for courses, paths, subscriptions, or credits, using our payments and Salesforce integrations.

Skilljar for Salesforce

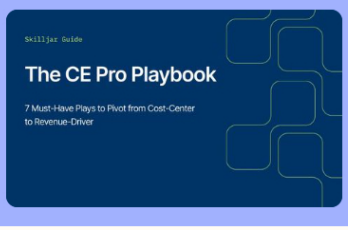
Keep a close eye on churn by pushing training data into Salesforce for inclusion in health scores and account-level reports.

> Since implementing Skilljar, we've been able to realize a more scalable model of training. Skilljar helped us reach exponentially more customers, ultimately impacting overall revenue retention.

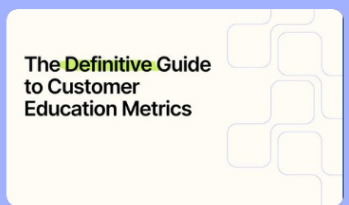
Ashley Kaster
Associate Manager, Learning & Development,
Paycor

You might also like

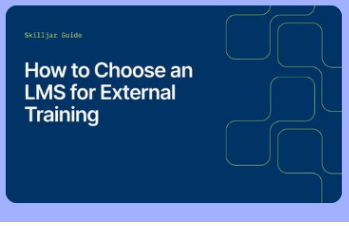
The 2024 CE Pro Playbook



The Definitive Guide to Customer Education Metrics



How to Choose an LMS for External Training



Your new Academy is ready. Are you?

Get started

skilljar

Product

- Overview
- Pricing
- Product Tour
- Data Connector
- Roadmap
- Customer Success

Customer Education

- What is Customer Education?
- What is an External LMS?
- The Customer Education Playbook
- What is Customer Onboarding?
- How to Improve Customer Retention
- How to Scale Customer Success

Resources

- Help Center
- Skilljar Academy
- Developer Center
- What's New at Skilljar
- Blog
- Guides
- Tools & Templates
- Webinars & Videos

Company

- About Us
- Careers
- Contact Us

© 2024 Copyright Skilljar APIs Status Terms AI Terms Privacy Policy Security