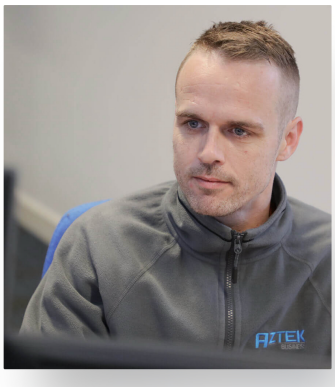
Co-Managed IT Support

A Co-Managed IT Support partnership is a smart, cost-effective way to rapidly scale up your IT capabilities – and deliver more for your organisation.

Book a Meeting



CO-MANAGED IT SUPPORT

Co-Managed IT Support, Made Easy

Many IT departments struggle to keep up with the ever-evolving demands of technology. Skills gaps, 24/7 coverage challenges and compliance pressures can prove impossible to overcome – especially if budgets are limited.

Our co-managed IT services help to scale up your delivery and grow your resilience. Unlike an all-inclusive managed IT support plan, this is a highly targeted service, where you get hands-on support only where you're feeling the pressure.

Suitable for one-person IT departments and larger teams, our strategic IT partnership ensures roles are clearly defined and you remain firmly in control. Welcome to the cost-effective route to enterprise-grade IT.

HOW WE CAN HELP

Co-Managed IT Support for Businesses

We've listed some of our popular co-managed IT support services below. But remember, we'll create a tailored support plan precisely matching your needs – whether you want to speed up your support desk response time or access specialist knowledge. You take the lead, we'll be the 'wingman' powering up your IT.

Helpdesk and Remote Support

Ask us to provide a complete first, second and third-line support service, or to augment your service in peak times and cover you out of hours.

Infrastructure Maintenance

We provide 24/7 proactive monitoring of critical systems, servers and network infrastructure, identifying issues before they impact your business operations.

Project Delivery and Consultancy

Our consultants deliver complex projects from system migrations to digital transformations, providing strategic advice on roadmaps and best practices.

Cyber Security and Compliance

Benefit from comprehensive cyber security measures, including threat detection, vulnerability assessments and compliance monitoring.

Backup and Disaster Recovery

Our automated backup systems protect critical data with regular testing. Includes offsite storage and rapid restoration for minimal

Rapid Assistance

With our rapid assistance service, a team of experienced ICT engineers will swiftly fix business-critical IT failures - getting you

disruption.

back up and running before you know it.

We'll integrate a tailor-made solution that works seamlessly alongside your existing setup - the 'wingman' powering up your IT.

The Benefits of our Co-Managed IT Services.

Affordable IT Support.

Get expertise without costly hires, and scale up and down support as required. Our co-managed IT services are the affordable way to optimum IT.

Zero double-handling

You stay in control, we fill the gaps – whether that's after-hours support, holiday cover or project expertise. No duplication. No stepping on toes.

Strategic expertise on-demand.

Get help with IT strategy, roadmaps, infrastructure upgrades, or scaling cloud environments without the senior consultant price tag.

Built-in resilience.

Say goodbye to single points of failure. With Aztek alongside your IT team, illness, staff turnover or busy periods won't jeopardise your operations.

CASE STUDIES

Our Success Stories

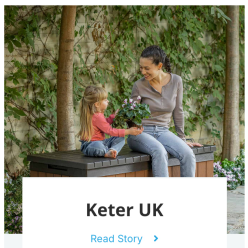
We're a trusted, strategic technology partner to hundreds of customers across a diverse range of sectors and sized businesses – and right now, we're delivering co-managed IT services to many businesses across the UK.

Discover what they have to say about our co-managed IT support in the below success stories.



Cornwall Hotel Collection

Read Story ›



Keter UK

Read Story ›



Cornish Lithium

Read Story ›

View all success stories

BOOK A MEETING

Let Us Fill Your IT Gap

Our co-managed IT services can provide a cost-effective solution to scale up your IT and stay ahead of the competition.

Arrange a free, no-obligation discussion.

Book Meeting ›



PARTNER WITH US

Partnering With Us Puts You In Safe Hands

Understandably, you won't want to open the bonnet of your IT department to an unknown partner. Get to know us by looking at our success stories over a 20-year-plus history. In the meantime, here's a few headline reasons to choose Aztek.

Properly certified.

Aztek is Cyber Essentials and ISO 27001 certified, demonstrating our commitment to data protection and security.

ITIL aligned.

We follow the highest standards and procedures for service desk delivery, with standardised and consistent processes.

Proven track record.

With a 90%-plus client retention rate and long-term partnerships spanning decades, our clients trust us to deliver consistent and reliable IT support.

IT Compliance experts.

We are compliance experts who will help you prepare for audits, as well as client, insurance and regulatory reviews.

> *"Being an IT manager for a 24/7 business, I need downtime and that's where Aztek comes in. They understand what we need and go over and above to achieve it. In addition to the obvious value, there's a lot of goodwill."*



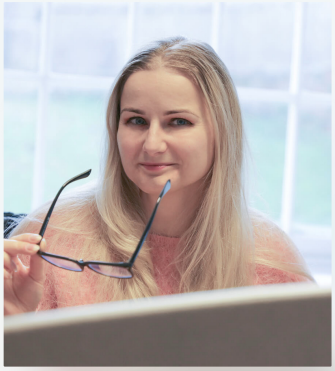
Ian Mitchell
Cornwall Hotel Collection

OUR PARTNERSHIPS

We Partner With Only The Best

We take a lot of care over the suppliers we work with because we know our clients rely on us as their trusted and impartial technology advisor.

View all of our partners



MORE WAYS WE CAN HELP

Need More Support?

Our flexible approach doesn't just end with our Co-Managed IT Support. We adapt all our services to meet your requirements and act as your single-source solution for every ad-hoc need.

Discover more about our Cyber Security and IT Project Delivery services.

Cyber Security

Protect your business from financial loss, major disruption and a damaged reputation.

Find Out More ›

Aztek is one of the UK's leading and most progressive Managed Service Providers, providing customer-focused IT, Cyber Security and Communications solutions to help transform and grow your business.

Where We Can Help
- IT Support
- Cyber Security
- Communications
- Cloud Solutions

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