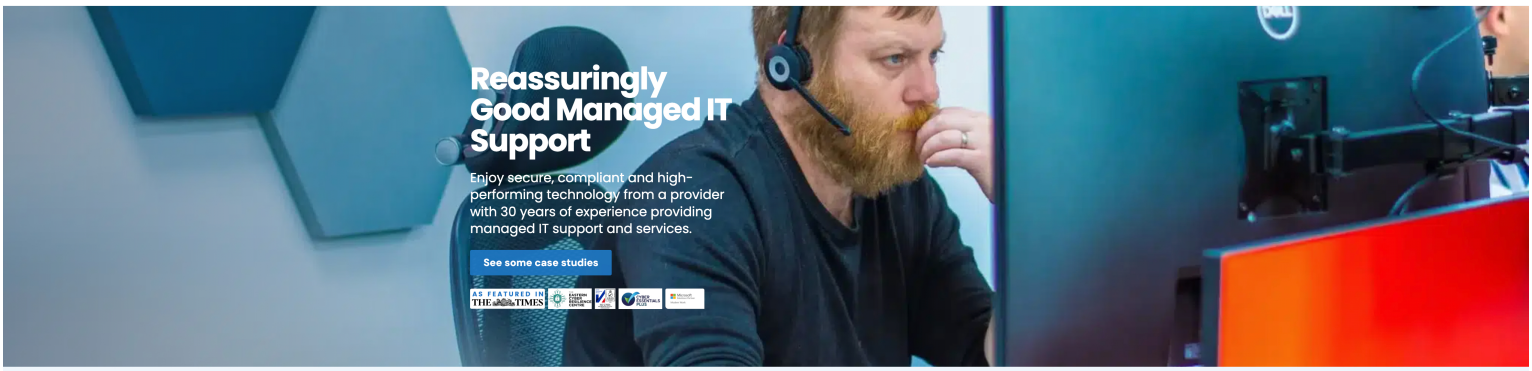
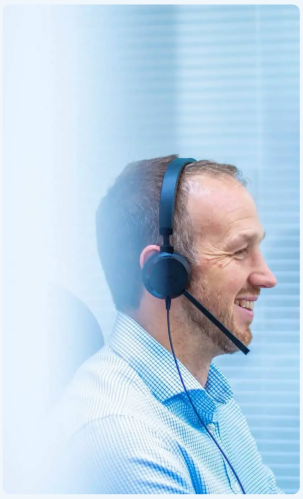


Reassuringly Good Managed IT Support

Enjoy secure, compliant and high-performing technology from a provider with 30 years of experience providing managed IT support and services.

See some case studies

AS FEATURED IN THE TIMES



A Solid Partner for Managed IT

Managed IT support and services from Intersys provide smooth-running and secure IT. You'll be working with a highly experienced customer-friendly team you won't have to 'chase' or 'manage' – we've been successfully delivering for businesses and helping them scale for 30 years.

Based in the City of London, Essex and Cambridge and serving all of the South East, we provide on-demand technical support, cyber security monitoring, network management, data backup and more. We'll frame our delivery exactly to your needs on a fixed monthly subscription model, with predictable costs bound by service-level agreements.

We work with all organisations, including many highly regulated industries. We understand the pressures you are facing and, whatever your sector, compliance and data security is at the core of what we do.

Introducing or moving MSPs is a big step and, of course, you'll need proof of delivery. We have a very high retention rate of 94%, compared to an industry average of 77%. On average, clients stay with us for 8.6 years. Please do ask us more about these figures.

Better, safer systems. Predictable costs. Fewer worries. Intersys' managed IT support and services could be the step-change your organisation needs for growth through great IT.

Book a consultation

Streamlined and Secure IT Services

IT is all too frequently an unwieldy jigsaw of infrastructure, hardware, software and vendors that never quite fits together. Our managed IT support and services connect all the elements to provide a seamless IT setup.



Fast Response Service Desk

Get unlimited phone and remote support from an ITIL-certified and customer service-trained team. We respond to tickets twice as quickly as the industry average and resolve issues quickly.

Solid Cyber Security

As a fully managed IT service provider with a dedicated cyber security division, robust security is intrinsic to our solutions. We'll ensure your systems follow the UK government's NCSC recommendations.

Stable Infrastructure and Cloud Services

Your technology foundation will remain stable, secure and cost-effective. Our team handles everything from server administration and cloud optimisation to backup strategies and security hardening.

Effortless Vendor Management

Keep your team connected and productive with fast, reliable comms. We can design, monitor and maintain your network infrastructure to ensure seamless, secure connectivity across all locations and devices.

Microsoft 365 Management

Our certified engineers can manage your Microsoft 365 tools. This can include everything from choosing your licenses, migrating data and securely setting up Teams, OneDrive, SharePoint and Cloud Backup.

Cost-Effective Procurement

Hand over this often lengthy and time-consuming process to a managed IT service provider with industry relationships and technical expertise. We will analyse your needs, research the market and find tech at competitive rates.

High-Performance Connectivity

Keep your team connected and productive with fast, reliable comms. We can design, monitor and maintain your network infrastructure to ensure seamless, secure connectivity across all locations and devices.

Fully Outsourced MSP Services – Or Augment Your In-House Team?

We can become your fully outsourced IT partner. Or we can augment your in-house team, by helping them with specific tasks or projects. This can be a great way for your IT department to play to its strengths and get help where needed. Our customer-service trained and friendly team has many successful collaborations with IT departments under our belts. Why not start a conversation?





There's Lots of MSPs Out There... So Why Us?

If we could highlight only one thing that differentiates us from many competitors, it would be the first point below: we win customers and we keep them. We'd also recommend you find out a bit more about our culture and our ethos on our About page. It reveals how we put service before sales and fairness and transparency before quick profits. It's been a great model for us and for our loyal clients.

Track Record of Success
Our track record speaks for itself. We have over 140 clients and enjoy a 94% retention rate, compared to an industry average of 77%. The average length of our client relationships is 8.6 years.

Fair and Fixed Pricing
We charge you a fixed monthly cost per user — a scalable pricing approach that ensures your IT expenses only grow as your business does. Find out more about our managed IT support pricing.

Local, UK-Based Support
We've never listened to the siren's call of offshoring, because we know it results in second-rate support clients don't want. Our managed IT support and services includes clear comms with UK-based teams.

Clear and Unambiguous SLAs
We'll provide you with a crystal-clear service level agreement showing what our managed IT service provider offer does and doesn't include, so everyone is on the same page and treated fairly. See our pricing page for more details.

Dedicated Engineer
We're big enough to support blue chip clients, but small enough to get to know your organisation. Our fully managed IT service guarantees a dedicated engineer – your accountable point of contact for IT work.

Tailored Support
Almost every support contract is different, because your needs will be different from other organisations. We can provide offsite support, emergency onsite assistance or even a dedicated engineer at your site.

The UK's Best IT Support and Service Provider

(According to Almost Every Intersys Client)

145+ live clients	**94%** client retention rate (industry avg 77%)	**8.6 years** average length of client relationship
18 mins avg response time (industry avg 57min)	**146 mins** avg resolution time	**30** years in the business

CURRENT SERVICE LEVELS (3927 TICKETS/MONTH). SLA DETAILS ›

Meet Some of our Satisfied Clients

With nearly 30 years in the industry, our reach is wide in terms of the sectors we serve. Clients come from financial services and fintech, pharmaceuticals and life sciences, education, mining and engineering, professional services, retail and many more sectors. Below are some of our MSP client success stories. Click the links to see a full case study.


New IT system, hardware and software for air transport consultancy.


IT overhaul and network expansion for mining and exploration firm.


Simpler, more reliable systems for renewable energy company.


Network upgrade, security and hardware for academy trust.


Business continuity planning and support for pharma organisation.


Service desk, global support and tech upgrade for public body.

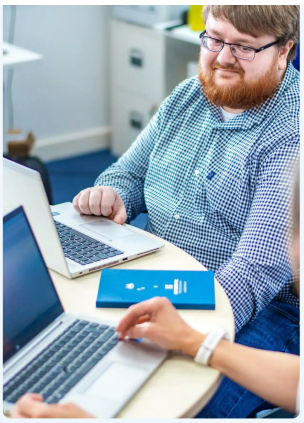
"Seamless service"

Perhaps the greatest compliment I can give Intersys is that none of our clients realised there had been any change in our systems, although every single element was new and created from scratch.

AVIA SOLUTIONS



Yes, Onboarding a New MSP Can Be



Easy

Switching to Intersys' managed IT support and services is easy. Our team handles everything, ensuring zero downtime while migrating from your current provider.

We begin with a comprehensive infrastructure audit to understand your unique environment and requirements. Based on these findings, we develop a tailored migration plan with custom SLAs designed specifically for your business needs – not generic, one-size-fits-all agreements.

Throughout the process, you'll have a dedicated project manager providing transparent communication and regular updates. We coordinate directly with your existing provider to ensure smooth data transfer and service continuity.

Our detailed migration timeline keeps you informed at every step, while our 24/7 support team remains available for any questions.

No surprise fees, no hidden costs – just transparent pricing and a commitment to making your transition as smooth as possible.

Book a consultation

Certified, Trusted, Reliable

We partner with leading tech providers and industry bodies

Frequently Asked Questions

- As a managed IT support provider, what's included in your service and what might cost me extra?
- How does your managed IT support provider price work exactly?
- How do you protect sensitive data?
- Do you understand the compliance landscape for highly regulated industries?
- Can we use you as our MSP alongside our own IT professionals?
- What do I need to know about cyber security and fully managed IT services?
- Didn't I see Intersys quoted about IT and cyber security in the news?



Talk to Us Now

To find out more about our MSP services, get in touch now.

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info@intersys.co.uk

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Microsoft Solutions Partner

Modern Work

March 23, 2026

Our Microsoft Solutions Partner Designations



February 11, 2026

Staff Profile, James: 'Third Line Support Requires a Sherlock Holmes Hat and a Methodical Approach'

INTERSYS

Our Services

- Managed IT Support
- Consulting Services
- Cyber Security
- IT Solutions

Our Company

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- Blog
- Environmental Policy
- Modern Slavery Statement
- Supplier code of conduct
- Environmental, Social and Governance

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NIS2 compliant