

Lumen® Internet On-Demand

Provision high-performance dedicated internet access for your enterprise in minutes—pay by the hour for the bandwidth you need, when you need it.

**Shop on-demand,
enterprise-grade internet up
to 30 Gbps**

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Overview

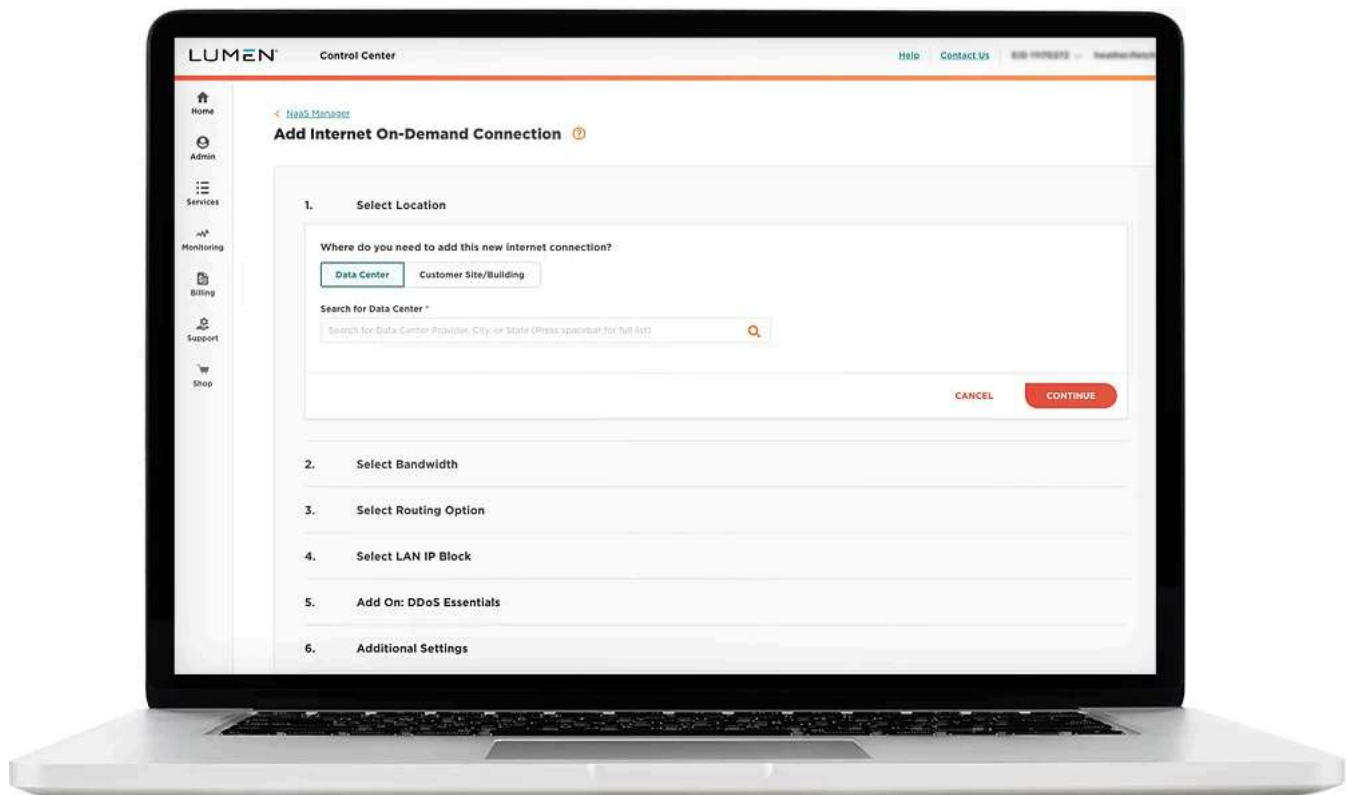
Lumen Internet On-Demand provides your business with dynamic, simple dedicated internet on one of the most secure and connected networks—provisioned in minutes with no lengthy term contracts.*

- Secure dedicated internet connectivity to the global Lumen Network
- Dynamic connectivity from 1 Mbps to 30 Gbps, upgrade bandwidth in minutes via Lumen® Control Center
- 6,500+ interconnects to help you reach more locations worldwide with fewer hops¹

By: Lumen Technologies

Management Software: Lumen® Control Center

Delivery Methods: On Demand



Specifications

- Static, BGP, or directly-connected routing
- IPv4, IPv6, or dual stack
- IPv4 /30, /29, /28 LAN & WAN Blocks
- IPv6 /126, /125, /64 WAN Blocks
- IPv6 /64, /56 LAN Blocks
- Configurable VLAN IDs
- Symmetric bandwidth options (1 Mbps to 30 Gbps)
- Hourly, no-contract billing

On-Demand Service Management

Lumen Control Center allows you to activate Internet On-Demand Service in real-time and deprovision as needed, all without lengthy term contracts or early termination charges.*

Access critical site- and circuit-specific performance metrics for bandwidth utilization with Lumen Control Center. Performance backed by service level agreements (SLAs) and threshold alert email support. You can also view invoices, check the status of an order and more.

Lumen® NaaS Port

The Lumen NaaS Port provides seamless connectivity to on-demand network services, including Internet and Ethernet. The NaaS Port provides a physical gateway to the robust Lumen network infrastructure, allowing you to access, manage or disconnect public and private connections in minutes leveraging our network automation. The flexibility that the port provides allows you to meet network needs while minimizing cost with dynamic bandwidth—only pay by the hour for the bandwidth you need. With port speeds of 1 Gbps – 100 Gbps, a pay-per-use model and robust security, you can gain unharnessed network flexibility for the digital age.

Add-on Features

Lumen DefenderSM powered by Black Lotus Labs[®]

Lumen Defender is your shield against internet-based threats. Add a new layer of defense to protect your infrastructure.

Lumen Defender strengthens your security by intercepting threats at the network edge and provides detailed threat insights and customizable precision, helping to ensure exceptional operational efficiency without unnecessary complexity.

Lumen® DDoS Essentials

Engage automated, multi-layered protection against common volumetric network attacks without breaking the bank.

Designed to reduce risk by protecting businesses against the most common DDoS attacks—regardless of size with automated protection backed by Black Lotus Labs—DDoS Essentials helps keep your network safe and secure. This exclusive service for Lumen Internet On-Demand customers offers quick and simple implementation, allowing you to easily secure your network and minimize overall management costs.

Resources

[Lumen Network Maps](#)

[Lumen Looking Glass](#)

[Lumen Platform Agreement FAQ](#)

Legal

Pricing and Features

Rates are billed upon service activation and are invoiced on an hourly basis for your requested bandwidth.

Available to enterprise customers only. Subject to credit approval.

	100 Mbps Starting at \$0.46 per hour** SIGN UP	1 Gbps Starting at \$1.08 per hour** SIGN UP	10 Gbps Starting at \$4.36 per hour** SIGN UP	Backup - 1 Mbps Starting at \$0.10 per hour** SIGN UP
Best for	Small businesses (1-20 employees) Lighter web applications	Medium to large businesses Full-fidelity web applications, such as geo/mapping, video and graphic design	Large businesses with concurrent users running data-intensive applications, such as video conferencing and streaming On-premise or cloud web applications with high traffic volumes	Operational redundancy with internet connection
Availability	United States	United States	United States	United States
IPv4, IPv6, dual stack	✓	✓	✓	✓
99.99% service availability (SLA)	✓	✓	✓	✓
24/7 network monitoring and mitigation for Lumen AS3356 Network ⓘ	✓	✓	✓	✓
24/7 chat support ⓘ	✓	✓	✓	✓
API enabled	✓	✓	✓	✓
Lumen® Control Center ⓘ	✓	✓	✓	✓
Detailed network visibility ⓘ	✓	✓	✓	✓
Consumption-based billing model	✓	✓	✓	✓
Built-in network security backed by Black Lotus Labs ® threat intelligence	✓	✓	✓	✓

Optional add-ons

Lumen Defender ***	✓	✓	✓	✓
DDoS Essentials ***	✓	✓	✓	✓

*Lumen Network On-Demand Service requires access to a NaaS-enabled port subject to eligibility requirements and subject to separate minimum term agreement and associated early termination charges.

**Lumen Network On-Demand Service requires access to a NaaS-enabled port subject to eligibility requirements and subject to separate minimum term agreement and associated early termination charges. Listed rates are fixed hourly, per connection, stated in \$USD, available to eligible U.S. business customers, and excludes taxes and fees. Lumen will determine whether an existing port meets the eligibility requirements for Network On-Demand Services. An existing UNI port is not required for cloud-to-cloud connectivity. Service not available everywhere. Lumen may change, cancel or substitute offers and services, or vary them by service area at its sole discretion and without notice. Credit approval required. In limited instances, Lumen may require a deposit as a condition of providing Service. Additional restrictions, terms and conditions apply. Listed bandwidth is not guaranteed and may vary due to several factors, including but not limited to, Customer location, equipment type and access type.

***Add-ons may not be available for all possible configurations. DDoS Essentials and Lumen Defender are not available in IPv6 and dual stack configurations. Lumen Defender is not available on configurations with bandwidths higher than 1Gbps.

Support and Service Options

There are multiple ways to access support for Lumen Internet On-Demand Services. Our Customer Care team is available and ready to assist 24/7.

Support

- 24/7 support: online, chat, email/ticket or phone
- 24/7 health monitoring and incident resolution of the Lumen Internet On-Demand systems (e.g., physical servers, virtualization management systems, network architecture and storage systems)

Questions about your order:

Chat with an expert

Billing, customer service and product-related questions:

Chat or call [844-434-0323](tel:844-434-0323)

Repair issues (after activation):

[Create ticket](#) or call [877-453-8353](tel:877-453-8353) (option 1, then 2, then 1)

¹The Center for Applied Internet Data Analysis (CAIDA), *AS Rank*, February 2024.

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