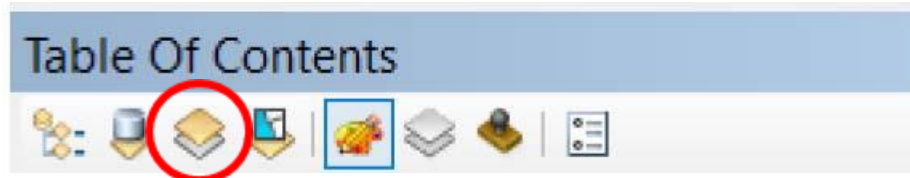
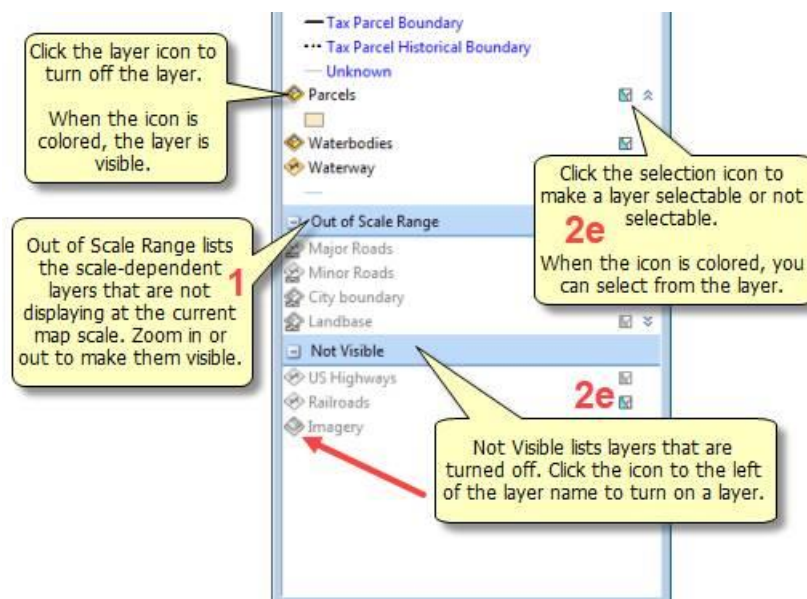


1. If you occasionally come across the issue that the DESIGNER SERVICE LINE option is not available to you in the drop-down menu, **first thing to do is check how far out you're zoomed** – if you're too far out (which happens because we're trying to see the entire area) then Designer Express won't give you the option of choosing it in the drop-down menu. Anyway, just zoom in closer (mouse wheel or however you want to zoom) and see if that helps.
2. If that doesn't fix it, the next thing to do is over in the **Table of Contents** area



- a) The third icon from the left will give you what is visible or not (it should say “List By Visibility”)
- b) Click on the above icon in the Table Of Contents in Designer Express
- c) If you don't see DESIGNER SERVICE LINE up in the top section (“Visible” or “Selectable”), then it's not available to you – *THIS IS WHERE BEING ZOOMED OUT TOO FAR AFFECTS WHAT WE'RE TRYING TO DO*
- d) Scroll down some – you should see DESIGNER SERVICE LINE, but it will be grayed out
- e) When you find it and it is grayed out, try clicking on the very tiny icons to the left and right of the name:
  - i. The icon to the left of the name makes it **VISIBLE**
  - ii. The icon to the right of the name makes it **SELECTABLE**



- f) Now you should see DESIGNER SERVICE LINE up at the top of list and it should be available for you to use and select – remember to zoom in closer!