

To Whom It May Concern,

I have had the pleasure of working with Jamie for several years. I served as a vendor during the implementation of software systems at the medical practices she managed, and I can say without hesitation that she is one of the most dedicated and reliable professionals I've encountered in the healthcare space.

When you work on the vendor side, you quickly learn which managers truly understand their business and which are just checking boxes. Jamie is firmly in the former category. She consistently went above and beyond to ensure her physicians had exactly what they needed to succeed. She didn't just want the software installed; she wanted to make sure it actually made life easier for her staff and improved the way they cared for patients.

Jamie does an incredible job of looking at the big picture without losing sight of the daily operations. Whether she was helping us align system requirements or navigating the complexities of revenue cycles, she remained focused, approachable, and incredibly sharp. She has the critical ability to take a complicated project and break it down into manageable, successful steps that are easy to understand and implement.

Jamie is the kind of leader who stays in the trenches with her team until the job is done right. She's a natural problem-solver and a fantastic liaison who knows how to get the best out of both internal teams and external partners. Any organization would be lucky to have her leadership. She brings a level of energy and competence that is hard to find, and I give her my highest recommendation.

Please feel free to reach out if you'd like to chat more about my time working with her.

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